Dave Jones Consultants
Captivating Practical Learning BIG Results!



MANAGING SKILLS FOR NON-MANAGERS 2

How to lead people when you aren't the boss - Deep Dive!

Register

OVERVIEW

Working with other alumni of the Managing Skills for Non-Managers 1 program, you will identify and resolve your leadership, influencing, cooperation and accountability challenges. You'll dive more deeply into the tools you acquired during your MSNM I program and apply them to resolving your challenges. Your workshop is rounded out with new tools to help you create better relationships and productive results.

Program Topics

Emotional Intelligence
- Increase your self-awareness
- Enhance awareness of others
- Manage your emotions

Performance Outcomes
- Create mutually desired outcomes
- Align processes with outcomes
- Manage expectations

Action Learning
- Identify influence, leadership, cooperation and accountability challenges
- Apply tools, knowledge and skills to challenges
- Create action plans to prepare and respond to challenges

MSNM 1 Deep Dive
- Inspire, Influence and Motivate
- Cooperation and Consensus
- Accountability
- Conflict

At the end of this course, you will be able to:
- Lead without formal authority
- Build high performing teams
- Manage emotions
- Minimize conflict
- Maximize cooperation
- Inspire others
- Deliver performance feedback
- Meet project deliverables
- Manage workload

Who Should Attend?
Alumni of MSNM 1 who want to build on their influence, cooperation, consensus and conflict skills.

FACILITATOR & TRAINER: DAVE JONES

This instructor-led, in-person/remote course delivered by **Dave Jones** will ensure participants receive hands-on training with real-life applications to advance their career.

COURSE LENGTH

Managing Skills For Non-Managers 2 is designed as a 1-Day Course.